

DEBT COLLECTION POLICY

PROSPECT PRIMARY SCHOOL CREATED NOVEMBER 2016 REVIEWED JULY 2018 REVIEW APRIL 2019 REVIEWED May 2020

CONTEXT/BELIEF STATEMENT

Methods of Payment

QKR Bpoint Bank Transfer Direct Debit Front Office (cash or card) The following debt policy provides guidance to the School Management for the recovery of all debts due to the Governing Council.

The debts due to the Governing Council can be classified under two categories:

- Material and Services Charges legislation and Administrative Instructions and Guidelines
- Other Charges (specifically extra-curricular charges)

This policy is to be read and applied subject to any Department for Education administrative and legal requirements

Liability for Debt - Material and Services Charges

- Section 106A part (6) determines the liability of the material and services charge as follows:
- a) If the student is not an adult, the parents of the student are jointly and severally liable for the charge;
- b) If the student is an adult -
 - 1) In the case of a student who is dependent of his or her parents the student and the parents are jointly and severally liable for the charge.
 - 2) In any other case the student is liable for the charge.
- A student can only be charged for the Material and Services Charges once per calendar year.
- Approved School Card holders are relieved from paying Material and Services Charges.

Liability for Debt - Other Charges

- Extra-curricular charges are legally recoverable if an agreement or commitment to pay has been entered into. The extra-curricular charges must be confined to specific activities and consumable items that are not considered necessary for curricular activities that form part of the core activities in which students are required to participate. Therefore these charges are not part of the Material and Services Charges.
- Approved School Card holders who have entered into an agreement with the school for these extra-curricular charges can also be legally pursued.

Invoicing

 Persons liable for debts due to the Governing Council must have been provided with a compliant tax invoice from EDSAS finance.



- The Principal and the debtor must negotiate and sign a formal installment agreement. The
 agreement must detail the amount and due date for each installment.
- If the debtor defaults on an installment payment and fails to notify the school prior to this
 payment of any financial difficulty, the school without further notice may cancel this agreement
 and legally pursue the debt.



- The legislation for Materials and Services Charges allows schools to recover a 'standard sum' of \$370.00 in 2020 for primary students.
- The standard sum is indexed each year by the June quarter of the City of Adelaide CPI. A circular is distributed annually by Department for Education with the calculated legally enforceable 'standard sum' amounts for the following year.
- In addition, the legislation states that, on application by the Governing Council the Chief Executive can approve an amount greater than the 'standard sum'. This amount is known as the 'prescribed sum'.
- In order for approval to be given by the Chief Executive, the Governing Council must demonstrate that they have undertaken a poll of parents affected by the increase, and that a majority of the respondents agreed to the 'prescribed sum'.
- The 'prescribed sum' does not apply to approved School Card holders. The gap between the School Card Grant and the prescribed sum is considered voluntary and cannot be legally pursued.
- The school must have complied with the Materials and Services Charges legislation and Administrative Instructions and Guidelines.

Amount Recoverable - Other Charges

 The amount that has been agreed is the legally recoverable amount. The school must have a copy of the agreement signed by the debtor.

Recovery Action - Materials and Services Charges

- The Finance Officer is required to ensure that all invoices outstanding are accurately recorded and maintained within the Accounts Receivable module of EDSAS finance.
- The Finance Officer must document all steps undertaken by the school to recover the debt.
 This includes recording the dates that invoices and statements were distributed, and/or phone calls and letters that have been sent to debtors.
- For all outstanding debts a statement must be issued to all persons liable for the Charge prior to end of term 1. A reasonable period of time of no less than 30 days must be given between the first and final statement.
- For all outstanding debts a final statement (stamped final notice) must be issued to all persons
 liable for the charge. This statement must state "further action will be taken if this account
 remains outstanding after a period of no less than 14 days." The Material and Services
 Administrative Instructions and Guidelines allow schools to undertake legal action at the
 beginning of Term 2. This also applies to default instalment agreements.
- The Governing Council must discuss the various debt recovery options. (Further information is available on each option in the Material and Services Charges Administrative Instructions and Guidelines)
 - Option 1: Pursue the debt through the minor claims court.
 - Option 2: Engage the services of an independent debt collector.
 - Option 3: Central Debt Collection.
- The Governing Council must approve the school undertaking legal action, based on the
 options above. The approval to pursue the debt must be minuted in the Governing Council
 minutes. The anonymity of the families involved must be preserved at all times.
- The costs incurred in pursuing the outstanding Material and Services Charges cannot be passed onto the debtor.

Recovery Action - Other Charges

- The debtor must be given appropriate notification and time to pay the outstanding charge. The
 debtor must receive as a minimum a final statement, which states that this is the final notice
 and that further action will be taken.
- The costs incurred in pursuing these outstanding charges can be passed to the debtor, unlike the Material and Services Charges



Waive or Reduce the Materials and Services Charge

- The Principal can waive or reduce the Charge, where they believe the debtor is experiencing financial hardship.
- The waiving or reduction of the Charge is to be dealt with confidentially between the debtor and the Principal.

Writing Off Debts

- A debt may be written off by resolution of the Governing Council on the recommendation of the Principal or delegate.
- A recommendation to write off a debt can be made when all reasonable avenues to recover the debt have been exhausted, and where it is not cost effective to pursue the debt through legal action.



